

End of Life (EOL) Notice

Select Surveillance Cameras

#14-CORP-07



Date: Wednesday, August 6, 2014
To: Lumenera Partners
From: Product Management
Subject: End of Life (EOL) Notice for Select Surveillance Cameras

Due to the manufacturer discontinuation of a critical sole-sourced component, Lumenera is providing an EOL notice for the following surveillance line of cameras and selected variants. We apologize for this change and will continue to work with you to create a transition plan that meets your current and future application needs. As quantities are limited please place orders with suitable lead time so as to guarantee availability.

Camera Model	Variants
Le075	Le075C-DN, Le075CP, Le075CP-DN, Le075M, Le075M-C, Le075MP, Le075CP-MM, Le075MP-MM, Le075CP-DN-MM
Le165	Le165C, Le165C-DN, Le165CP, Le165CP-DN, Le165M, Le165M-C, Le165M-DN, Le165MP, Le165MP-DN
Le175	Le175CA, Le175CA-DN, Le175MP, Le175MP-DN
Le375	Le375C, Le375C-DN, Le375CP, Le375CP-DN
Le575	Le575C-DN, Le575CP, Le575CP-DN

Technical Support/Repair Policy:

Customers will continue to receive existing levels of technical support for these cameras. Standard warranties apply. Lumenera reserves the right to substitute new parts as required on cameras returned to the factory for repairs. This policy may be subject to other customer-specific service level agreements.

Partner Price Lists:

Partner price lists have been modified to reflect these changes. Your Business Development Representative will be following up with updated lists.

Contact Information:

We sincerely regret the change to this product line and any inconvenience this may cause to your operations. Quality and customer satisfaction is important to us and our sales and technical support teams are available to assist you in any way possible. For questions regarding last time buys, pricing and product availability, please contact your Lumenera Business Development Representative. Or call us at +1-613-736-4077. For Technical Support please contact us at support@lumenera.com.

We apologize for this sudden notice and thank you for your understanding in this matter.